Crisis Line Responder Training
Self-directed Module Checklist

✓	Self-directed Module Name	Time Required* (Approx.)
	Pre - Set	*Total: 30 mins.*
	DC Credentials Login *(Volunteers Only)*	10 mins.
	Pre-Test Crisis Line Responders	20 mins.
	Set # 1	*Total: 4 hours*
	Crisis Intervention	1 hour
	Mental Health	2 hours
	Grief & Loss	1 hour
	Set #2	*Total: 4 hours 15 mins.*
	Addictions	1 hour
	Call Management & Assertiveness	1 hour
	Suicide Interventions	1.5 hours
	Child, Youth & Family Safety	45 mins.
	Set #3	*Total: 3 hours 45 mins.*
	CPR Risk Assessment	1 hour
	Documentation *(Complete prior to "Outcalls and Documentation" class)*	45 mins.
	Online Services Role-Play Preparation *(Complete prior to Roleplay Day #3)*	1 hour
	Basics of Online Service Training *(Complete prior to Roleplay Day #3)*	1 hour
	Set #4	*Total: 4 hours 30 mins*
	Domestic Abuse	1.5 hours
	Safety Follow-ups	30 mins.
	Partnerships	1.5 hours
	Set #5	*Total: 2 hours 45 mins.*
	Youth Issues	1. 5 hours
	BENCH	30 mins.
	Third Party Outreach & Conference Calls	15 mins.
	Genesys Cloud Technology Training	30 mins.
	Post - Set	*Total: 20 mins.*
	Post – Test Crisis Line Responders	20 mins.

Time is approximated based on average self-reporting of previous trainees; your experience may differ.